# **GUEST DIRECTORY**



#### **Airpark Hotel** Inglewood, California



#### **Airpark Hotel**

640 W. Manchester Blvd., Inglewood, CA 90301 P: (310) 677-7378 Reservations: 1 (800) 528-1234 Wherever Life Takes You, Best Western Is There.®

Each  $\ensuremath{\mathsf{Best}}$  Western $\ensuremath{\mathsf{Best}}$  branded hotel is independently owned and operated.

# <image>

#### Welcome to Best Western® Airpark Hotel

Whether your visit is for business or leisure, we are delighted you have chosen to stay with us. We are certain you will appreciate the care and consideration that has gone into providing you with an experience that exceeds your expectations. During your stay, you can access a business center located at the lobby or our free high-speed Internet so you can stay connected with family, friends and colleagues. Please feel free to contact our 24 hour front desk for anything you may need. We welcome any comments or suggestions you have throughout your stay. For future reservations, we encourage you to visit bestwestern.com/airparkhotel to ensure you get the best available rate. We also suggest you consider joining Best Western Rewards®, our guest loyalty program, to make your stay even more rewarding. When you stay at any of our hotels, you can earn points that never expire which can be redeemed for free hotel stays. For more information, please ask the front desk or visit bestwestern.com and get points for this stay. Once again, thank you for choosing us, and enjoy your stay!



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#### Airlines

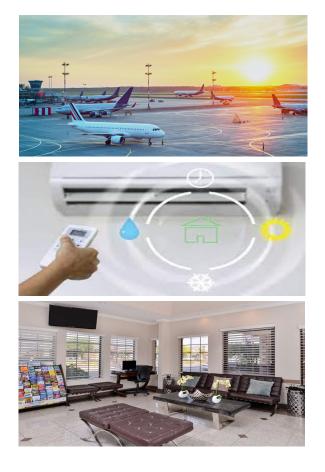
| American Airlines  | 1-800-433-7300 |
|--------------------|----------------|
| Delta Airlines     | 1-800-221-1212 |
| Southwest Airlines | 1-800-435-9792 |
| United Airlines    | 1-800-241-6522 |

#### Air Condition and Heating

To control your in-room climate just set the thermostat to a comfortable temperature.

#### **Business Center**

Our business center services are complimentary with computer printer connections, high-speed internet access and more. For copies and fax, please see front desk, charges may apply.



#### **Airpark Hotel**

#### **Continental Breakfast**

Continental breakfast is available daily from 6:00 am to 9:00 am in the breakfast area located adjacent to the lobby.

#### **Copy & Fax Service**

Copy and fax service is available at the front desk.

#### **Credit Cards Accepted**

We accept American Express, Discover, MasterCard, and Visa.

#### Emergency

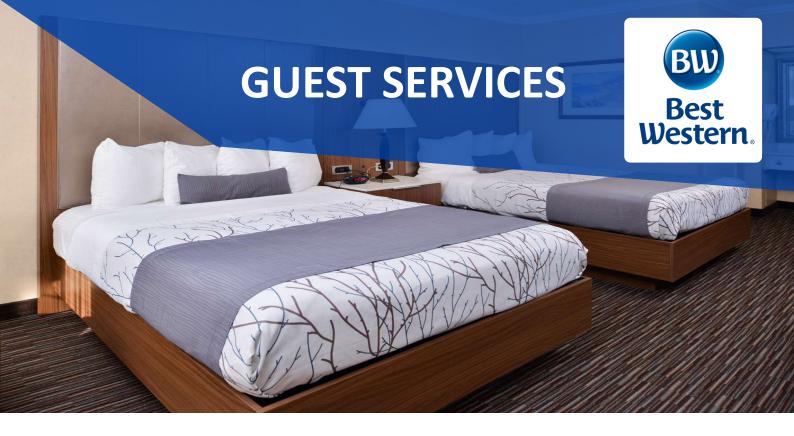


BW

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#### **Forget Something?**

If you forgot to pack your toothbrush, toothpaste, razor, shaving cream, comb, or other toiletries, please contact the front desk Staff for a complimentary replacement.

#### **Hotel Extensions**

| Front Desk      | .Dial "0" |
|-----------------|-----------|
| Manager on Duty | Dial "0"  |

#### Housekeeping

.....Dial "0"

Housekeeping service is provided daily. Special needs or extra amenities are available upon request. Charges may apply for baby cribs or rollaway beds.

#### **Ice Machines**

Ice Machines are located on the second and fourth floors by the elevator.







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#### Laundry Services

Guest self-laundry located on the ground floor at the rear of the building from 7:00 am to 9:00 pm.

#### Lost & Found

.....Dial "0"

Please contact the front desk for articles that have been either lost or found.

#### Luggage Assistance and Storage

Luggage assistance is available from 7:00 am to 11:00 pm or schedule with the front desk.

#### Mail & Messages

The flashing light on your telephone signals a message or mail, please contact the front desk.

#### Mail & Packages (Outgoing)

Available couriers are UPS, FedEx, and USPS.



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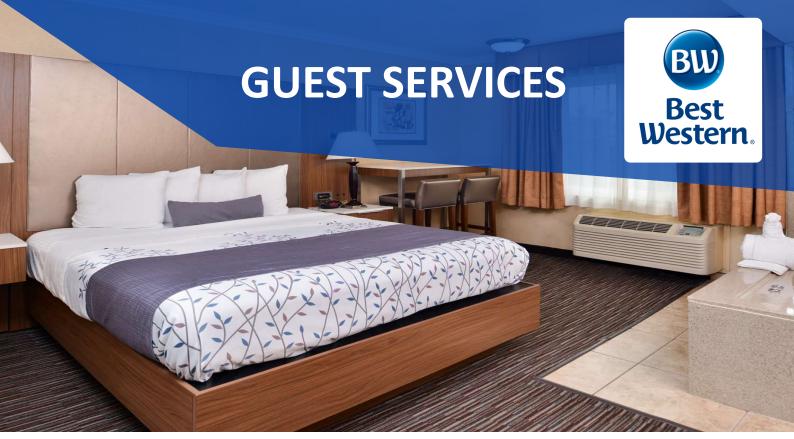






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#### Pets

No pets are allowed. Service animals approved by ADA are welcomed.

#### Reservations

Please let us confirm your advance reservations.

#### Safe Deposit Box

Each room has a Safe Deposit Box and guest can use it for their convenience. No Boxes at the FD

#### **Snack & Soda Machines**

Snack and Soda Machines are located on the ground floor next to Guest Laundry.

#### **Swimming Pool Area**

No lifeguard is on duty. An adult must be present at all times when children are in the pool area. No glass bottles in pool area ( Hours are 9.00am to 9.00pm )



#### **Airpark Hotel**



#### **Check-In and Check-Out**

Check-in time is 3:00 pm and check-out is 11:00 am. Please contact the front desk if you need to stay past the designated check-out time to avoid extra charges: A full day or half day rates may apply depending on time and day of check-out.

#### **Internet Access**

High speed wireless internet access is available in all the guestrooms and common areas.

#### **Taxi Service**

The front desk will summon taxis on request or for future specified times.

#### **Time & Temperature**

.....Dial "0"



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This hotel is committed to providing accessible facilities for travelers with disabilities. If you encounter barriers during your stay, please contact the manager on duty. If in the future you require an accessible room, you can assist us in meeting your needs by making advance reservations and requesting an accessible room and letting the agent know your individual needs.

#### Wake-Up Call

.....Dial "0"

#### **Dialing Instructions**

Local Calls .....9 + Local Number

#### **Local Information**



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#### **Wireless Internet Instructions**

In today's high-speed world, quick and easy access to the Internet is essential.

#### **Connecting to your fast-paced world**

To connect to the internet from your room, you can use any wireless device such as your smartphone, tablet, or laptop. Wireless Internet Access Instructions:

#### Step 1

Power on your device and make sure your wireless is enabled.

#### Step 2

Connect to the Wireless Network.

#### Step 3

Open your Web browser (Windows Explorer, Chrome, Firefox. and Safari are some common browsers). Go to CNN.com, MSN.com or ABC.com. You will be redirected to the landing page.

#### Step 4

Enter password and accept the terms and conditions. Then, enjoy the internet.













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# Some rooms have wired internet access instructions:

#### Step 1

Connect, your laptop or other device with Ethernet port to the ethernet-cable on the desk.

#### Step 2

Open your Web browser (Windows Explorer, Chrome, Firefox, and Safari are some common browsers). Go to CNN. com, MSN.com or ABC.com. You will be redirected to the landing page.

#### Step 3

Click to accept the terms and conditions. Then, enjoy the internet. Technical support is available by calling our priority support line (available 24 hours a day) by dialing 1-800-574-6381.

NOTE: Guest is responsible for having a properly configured Ethernet network card or wireless connection in his/her laptop computer. This hotel does not provide, install or configure network cards, and is not responsible for the results of any network card installation and/or configuration performed on the premises. Use of this service is subject to the Terms of Service specified during the ordering procedure.



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#### **Airpark Hotel**



#### **TV Channels**

(Channel listing is subject to change.)

| CBS           | 2  | <b>©2</b>             | CNBC             | 32   |                     | MSNBC                 | 54    | MSNBC                     |
|---------------|----|-----------------------|------------------|------|---------------------|-----------------------|-------|---------------------------|
| NBC           | 4  |                       | Cartoon Network  | 33   | EN                  | MTV                   | 55    | ЯŃ                        |
| KTLA          | 5  | ew                    | CNN              | 34   | CNN                 | NAT GEO               | 56    |                           |
| ABC           | 7  |                       | Comedy           | 35   | comedy              | NICK                  | 57    | nick                      |
| KCAL          | 9  | KCAL 9                | Discovery        | 36   |                     | SCI                   | 58    | SCI                       |
| FOX           | 11 | FOX<br>11             | Disney           | 37   | Disney              | Fox Sports 1          | 59    | F51                       |
| My13          | 13 |                       | E!               | 38   | Ē                   | Syfy                  | 60    | SYFY                      |
| La18          | 18 | LA<br>18<br>KSCI-TV   | ESPN             | 39   | ESPN                | TBS                   | 61    | tbs                       |
| Univision     | 19 | Univision             | ESPN 2           | 40   | ESFN 2              | TLC                   | 62    | TLC                       |
| UniMas        | 20 | UNIMÁS                | NOT AVAILABLE    | 41   | Elassic             | TNT                   | 63    |                           |
| PBS           | 21 | <b>O</b> PBS          | ESPN NEWS        | 42   | ESPNEWS             | Travel                | 64    |                           |
| Telemundo     | 22 | TELEMUNDO             | ESPN U           | 43   |                     | USA                   | 65    | n.a                       |
| CSPAN         | 23 | C-SPAN                | FOOD             | 44   | food                | NBCSN                 | 66    |                           |
| A&E           | 24 | <b>₽</b> :Ę           | FOX News         | 45   | <b>FOX</b><br>NEWS  | The Weather           | 67    | The<br>Weather<br>Channel |
| FREEFORM      | 25 | <b>freeform</b>       | FOX Sports West  | 46   | (FOX)<br>WEST       | NFL Network           | 68    | NETWORK                   |
| AMC           | 26 | амс                   | FOX Sports PRIME | E 47 | (EX)<br>PRIMETICKET | Spectrum SportsNe     | et 69 | SPORTSNET                 |
| Animal Planet | 27 |                       | FX               | 48   | FX                  | Spectrum News         | 70    | NEWS                      |
| BBC America   | 28 | <b>BBC</b><br>AMERICA | GOLF             | 49   |                     | PAC 12 LA             | 71    |                           |
| BET           | 29 | BET*                  | HLN              | 50   | HLN                 | Spectrum Sports Net I | A 72  |                           |
| Bloomberg     | 30 |                       | HGTV             | 51   | HGTV                | truTv                 | 73    | tru™                      |
| Bravo         | 31 | bravo                 | History          | 52   | HISTORY             | HBO                   | 74    | HBO                       |
|               |    |                       | Lifetime         | 53   |                     | HBO 2                 | 75    | HB@2                      |

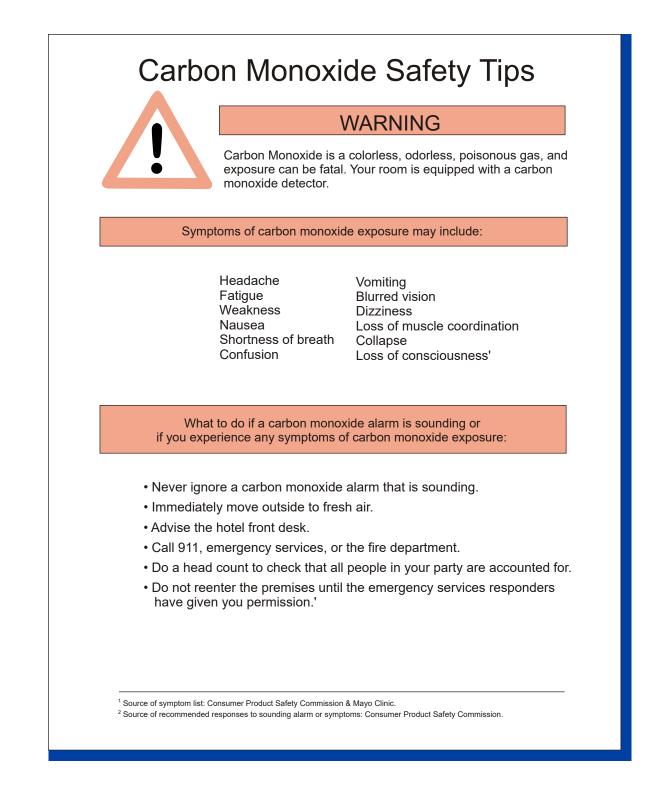
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# **GUEST SAFETY TIPS**





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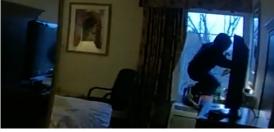
## **SAFETY PROCEDURES**

#### If You Cannot Leave Your Room

- Dial "0." If unavailable, call the Fire Department "911"Shut off air conditioner.
- Wedge a wet cloth under the door and around the doors and vents.
- Remove drapes from windows.
- Check to see if there is smoke outside the window; if there is no smoke outside and the window may be opened, hang a sheet or light colored material outside. This will signal your location, letting firefighters know that the room is still occupied. Keep part of the sheet inside the window, wet with water.
- Fill the bathtub or sink with cold water for firefighting. Use ice bucket or other container to keep water available to quickly moisten the wet cloths that are keeping the smoke out.
- Do not break the window. Do not jump.
- Stay low and continue firefighting until help arrives.



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# SAFETY PROCEDURES SAFETY PROCEDURES SAFETY PROCEDURES Destern.

#### Upon Arrival

Please refer to the back of your guest room door to locate fire exits and staircases. Please find alarm pull stations and fire extinguishers on your floor.

Please find the "OFF" switch on your air conditioner. In case of fire, turning the air conditioner off will prevent smoke from being drawn into your room.

#### In Case of Fire

- Stay calm.
- Pull the nearest fire alarm.
- If possible, close doors around the fire area.
- Phone the operator.
- Exit from the building (if at all possible).
- Take your room key with you.

#### Smoke

If your room is filled with smoke, fold a wet towel into a triangle and tie it over your nose and mouth. Get on your hands and knees (or stomach) and crawl to the door. Feel the knob; if hot, do not open. If cool, open slowly. Take your room key. If the hallway is filled with smoke, stay next to the wall and count the doors as you crawl to the exit staircase. Walk down the exit staircase. If the staircase begins to fill with smoke, return to your room.







#### **Airpark Hotel**

## **SECURITY PROCEDURES**



#### **Double Locks And Latches**

For additional security, utilize the deadbolt lock provided on your door upon entering. This will prevent the door from being opened by a regular room key. As an additional precaution, please secure the safety latch.

#### Admittance

Do not admit persons to your room without first making identification. If there is any doubt about the person's identity, please contact the front desk.

#### Keys

Please safeguard your key. Be sure to leave it with the front desk upon your departure. Do not leave your key in your room or in the door. Do not give your key to others.

#### **Credit Card Fraud**

The hospitality industry is experiencing an increase in cases where thieves are contacting guests in their hotel rooms and asking them for credit card information. Please note no one on the hotel's staff will call your room and ask you for your credit card or personal information over the phone. Immediately hang up and call the front desk to report this matter.

#### Warning

This facility contains chemicals including tobacco smoke, known to the state of California to cause cancer and birth defects or other reproductive harm. California Health & Safety Code Sec. 2549.6.





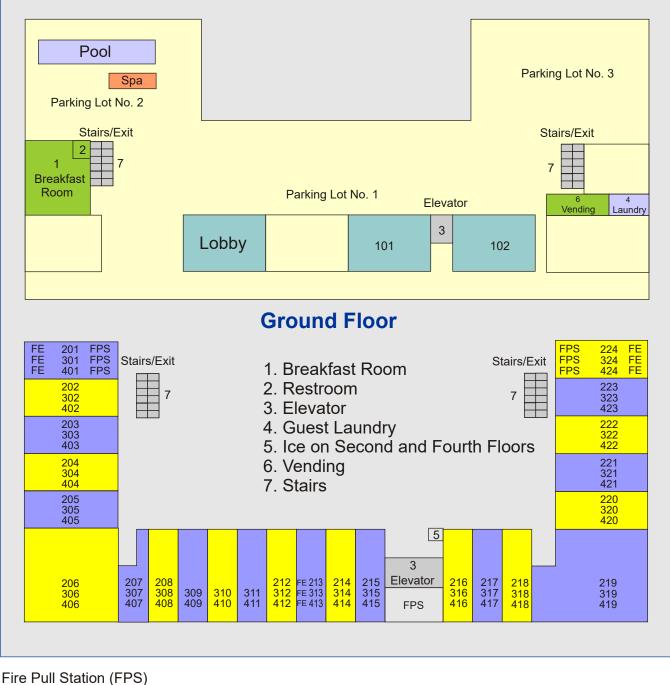




#### **Airpark Hotel**

### **PROPERTY LAYOUT**





Fire Extinguishers (FE)

**Airpark Hotel** 



Daily tours available. Please contact the front desk.

#### Hollywood

For millions of visitors, Hollywood is an essential part of the Los Angeles experience. Things to do in Hollywood include must-see shows and attractions, celebrity-frequented restaurants, and world class hotels. Experience Tinsel town glamour at TCL Chinese Theatre or the Hollywood Walk of Fame, which has honored celebrities for over 50 years. The state-ofthe-art Dolby Theatre is home to the Academy Awards. Universal Studios Hollywood Is a world famous theme park that includes the mind-blowing "Transformers: The Ride 3-D." Other things to do in Hollywood include the shops and restaurants at Hollywood & Highland Center, or the delicious multicultural cuisines of nearby Thai Town and Little Armenia. Start discovering the entertainment capital of the world.

#### Disneyland

#### **Getty Museum**

1200 Getty Center Dr., Los Angeles, CA 90049



#### **Airpark Hotel**





#### Hollywood Walk of Fame

#### Hollywood Wax Museum .

hollywoodwaxmuseum.com/Hollywood

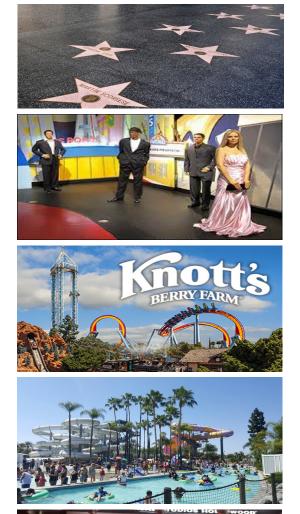
6767 Hollywood Blvd., Los Angeles, CA 90028

#### Knott's Berry Farm.

#### **Knott's Soak City**

8039 Beach Blvd., Buena Park, CA 90620

#### Madame Tussauds Hollywood



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#### **OUE Skyspace LA**

633 W. 5th St., Los Angeles, CA 90071

#### **Paramount Pictures Studios**

#### **Ripley's Believe It or Not!**

ripleys.com/Hollywood 6780 Hollywood Blvd., Hollywood, CA 90028

#### Santa Monica Beach

santamonicaplace.com Ocean Ave at Colorado Ave., Santa Monica, CA 90401

#### Six Flags Magic Mountain .

26101 Magic Mountain Pkwy., Valencia, CA 91355



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# TRAVEL GUIDE

#### **Sony Pictures Studios**

#### **TCL Chinese Mann Theatre**

tclchinesetheatres.com 6801 Hollywood Blvd., Hollywood, CA 90028

#### **Universal Studios Hollywood**

universalstudioshollywood.com/vip 100 Universal City Plaza, Universal City, CA 91608

#### Venice Beach

Ocean Front Walk, Venice, CA 90291

#### Warner Bros. Studios

4000 Warner Blvd., Burbank, CA 91522











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#### **RECOMMENDED AREA MERCHANTS**



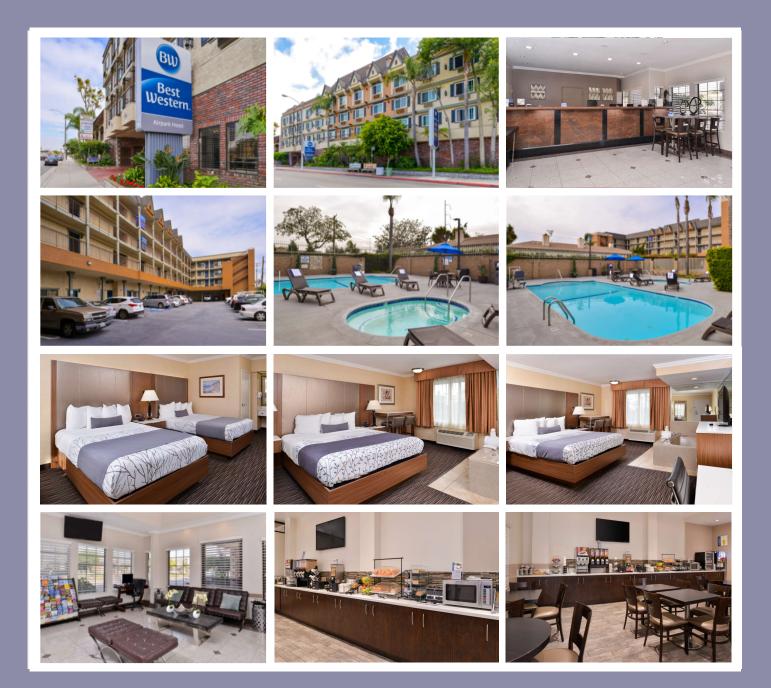


| Ayara Thai<br>6245 W 7th St., Los Angeles, CA 90045                      | 310-410-8848 |
|--|--------------|
| <b>BJ's Restaurant</b>   | 310-574-5170 |
| <b>Buffalo Wild Wings</b><br>6081 Center Dr., Los Angeles, Ca 90045      | 310-338-1340 |
| <b>The Coffee Company</b>  | 310-645-7315 |
| <b>Denny's</b><br>8601 S Bellanca Ave., Los Angeles, CA 90045            |              |
| IHOP<br>8600 S Sepulveda Blvd., Los Angeles, Ca. 90045                   | 310-410-4467 |
| <b>Jino's Pars</b><br>5844 W Manchester Ave., Los Angeles, Ca. 90045     | 310-645-6666 |
| Maria's Ricos Tacos<br>613 W Manchester Blvd., Inglewood, CA 90301       | 310-672-8226 |
| Olive Garden<br>6000 Sepulveda Blvd., Culver City, CA 90230              | 310-313-9185 |
| Pacos Tacos<br>6212 V Manchester Ave., Los Angeles, Ca. 90045            | 310-645-8692 |
| Roscoe's Chicken & Waffle<br>621 W Manchester Blvd., Inglewood, CA 90301 | 310-981-4141 |
| Sizzler<br>5856 W Manchester Ave., Los Angeles, Ca. 90045                | 310-641-1167 |
| <b>Truxton's American Bistro</b>   |              |

#### **Airpark Hotel**

## **PHOTO GALLERY**





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